



A thought paper by Justin Kent, Founder of Out Of The Box LLP May 21st 2020

It would be easier to talk about creativity in crisis...





Avi Dan Contributor ©

CMO Network

Advertising and Marketing

Millennials are the most attractive tary five times as much trying to reach the



HOW TO UNLOCK YOUR CREATIVE POTENTIAL

Is Creativity Finally Dead?

Part 1 of this series examines where creativity is headed in an age of information overload





of us content creators and publishers.

dless stream of homogenised content? Are
lese just the mutterings of lazy creatives?



Or how *creativity creams a crisis*; so many brands adopt the same insincere 'we're in this together'





@ marketoonist.com

But why, in a Global crisis, would or should creativity thrive?

- After all, we're all scared and uncertain about the future
- We've retrenched into survival mode
- The word 'feelgood' has been banished
- Brands have run to the hills to self-isolate
- No one essentially gives a damn about anything nonessential, let alone a good ad!



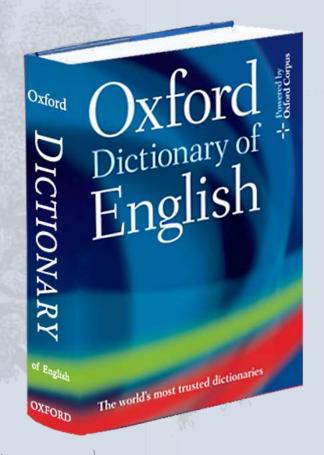


The Oxford English Dictionary does not do justice to the meaning of creativity



"The ability to use original and unusual ideas"

Brand creativity is far more ambitious than this, because it combines ideas with purpose...



To understand Creativity you need to define what it does, not what it is





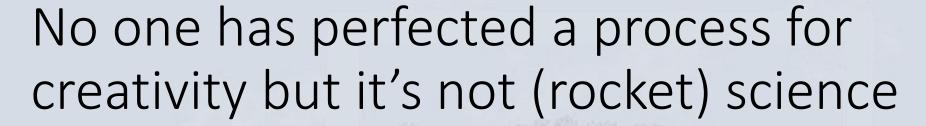




 Creativity feeds the mind and makes us

question, wonder and think

Whether its Jackson
 Pollack, Banksy or Snoop
 Dogg, creative artists
 stretch us and our view
 of life itself







 And we do know what the essential ingredients are that fertilise creativity...

The 1st ingredient is obvious and universally-accepted; **Originality**

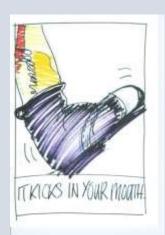


- Originality of an idea gives
 - Freshness
 - Newness
 - Distinctiveness
 - Stand-out
 - Impact
- Universally-accepted maybe, but just as easily, universally-ignored!



Getting to the creative idea through an organic and iterative process of adcepts

























esearch.co.uk

The second ingredient is less obvious and accepted but just as essential; **Tension**



- Tension in the creative idea gives the execution
 - o Edge
 - Cut-through
 - Incisiveness
 - Acuity
- Derived from the latin 'tendere', meaning 'to stretch'
- We need communication that stretches
 us, stretches the mind, stretches what we
 thought we knew and felt.





Tension need not be aggressive but it must stretch from a recognisable fixed point



- That 'fixed point' might be how we feel, what we thought we knew, what we didn't realise, what the societal norm might be
- Without this 'stretch', we cannot expect any change from our communication. If Originality is the Impact Agent, then Tension is the Change Agent. It's the agent provocateur quite literally!



Identify that fixed point in consumers' minds and disrupt it, shake it, stretch it



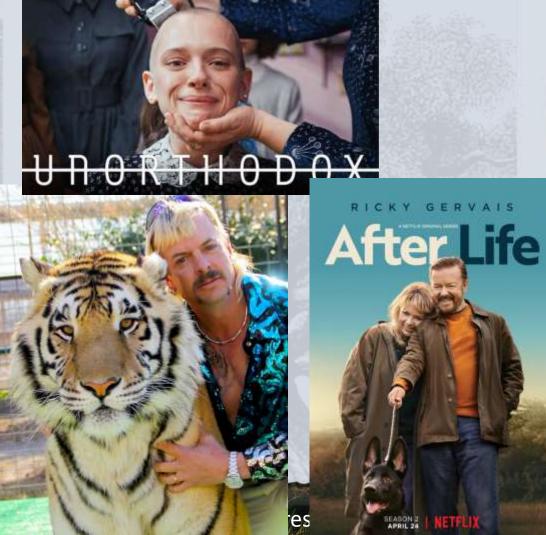


- Even in a product category devoid of tension, the absence of it can be tension itself!
- In this case, the tension for this Irish brand, Low Low spread, was the category's perceived distance from butter – so take the highground of butter!

Top-rated Netflix/BBC TV series enjoy this heady cocktail of originality and 'stretch'



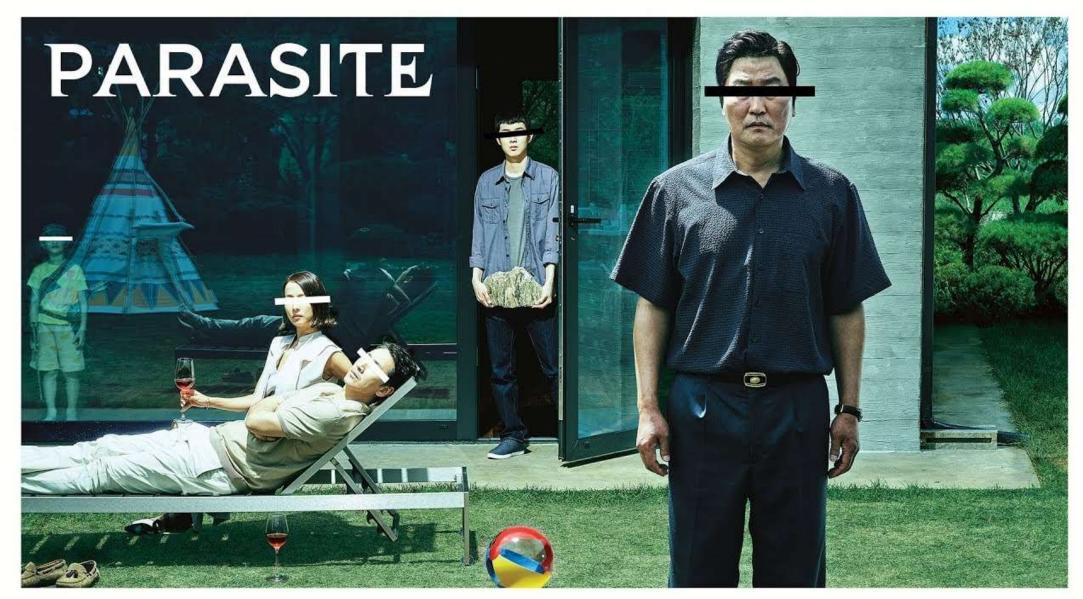






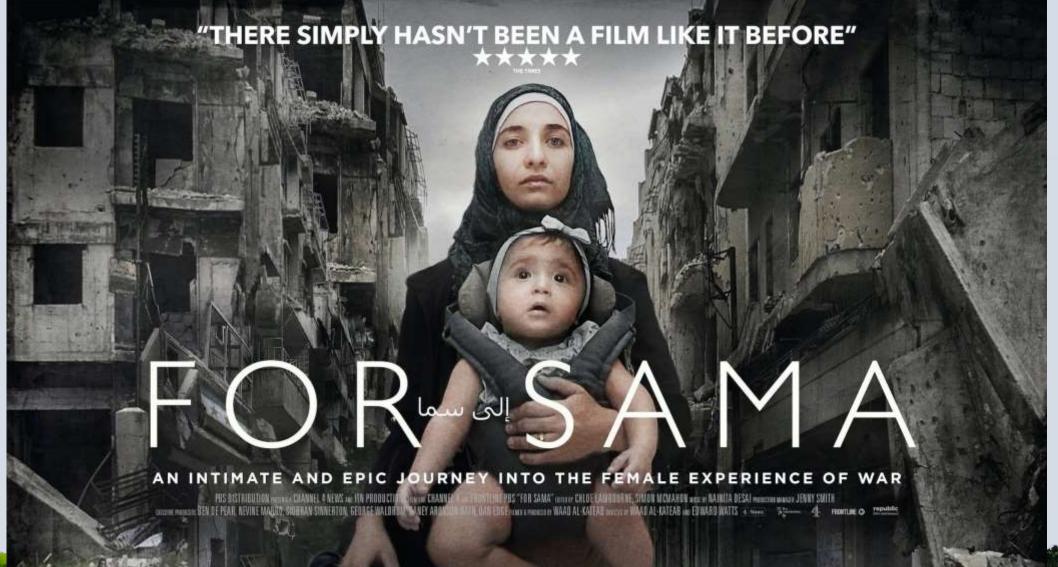
Hollywood celebrated it this year in Parasite





BAFTA too awarded the originality and tension in war-torn 'For Sama'





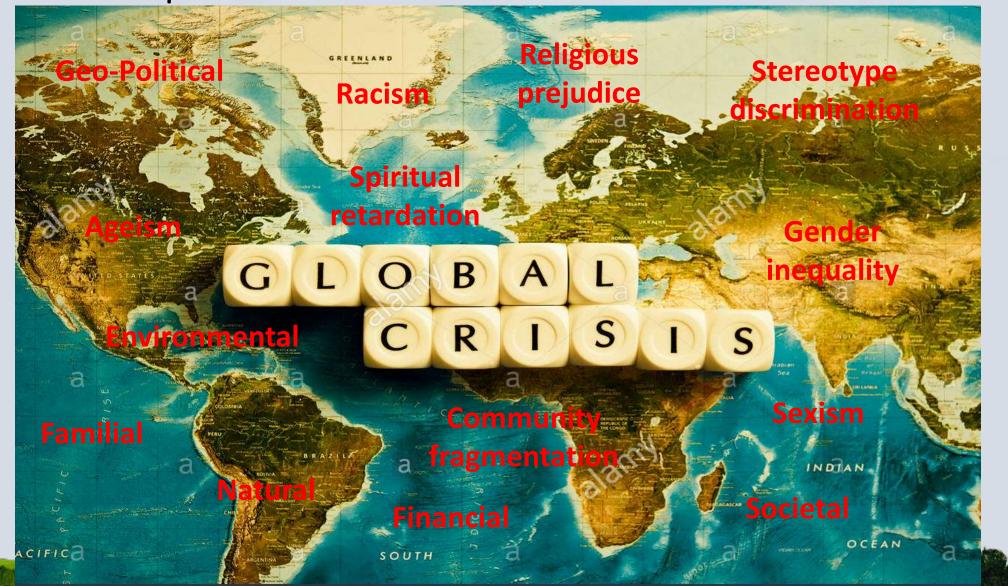
Both thrive on the context, the backdrop of tension which, whilst implicit, is v. powerful





Crisis is tension overload and comes in all shapes and sizes





A veritable playground for creativity!

Covid-19; the biggest Crisis most of us have

ever shared & suffered in our lifetime













Deaths in Italy soar as 16 million put on lockdown

- NHS to release pandemic stockpile of protective equipme

One study depicted 4 x F-phases we go through in this crisis



	Phase 1: WTF?	Phase 2: Fear	Phase 3: Fatigue	Phase 4: Future??
Consumer Behavior/Perceptions	Shock, denial, postponement. Thinking of family.	Anger and tear, Pantry prep. Prioritize health products to deal with virus.	Acceptance and compliance. COVerload due to over-exposure to news.	Eagemess to get back to normal. Resistance to stay-at-home measures and social distancing.
Implications for Brands/Advertising	Strategize across marketing channels as to which messaging is appropriate for each channel. Get ready to edit existing footage for TV and digital.	Recognize the seriousness of the situation. Reassure customers and prospects; emphasize reliable execution and delivery. Consider all-graphic executions and innovative production techniques.	Consider moving from serious to more light-hearted messaging, perhaps even humor. Plan for when live production shoots can occur.	Proceed with caution, Emphasize small steps towards a "new normal," Discuss how to depict physical contact and togetherness in advertising.

Source: Rain, the Growth Agency, Portland, Oregon

In the space of weeks, we travelled up Maslow's hierarchy of needs





At different rates, we all seem to be climbing-up the pyramid like the text book says we do

You couldn't find bog roll in early March





Soon after, hand sanitizers were selling on Amazon for £50!





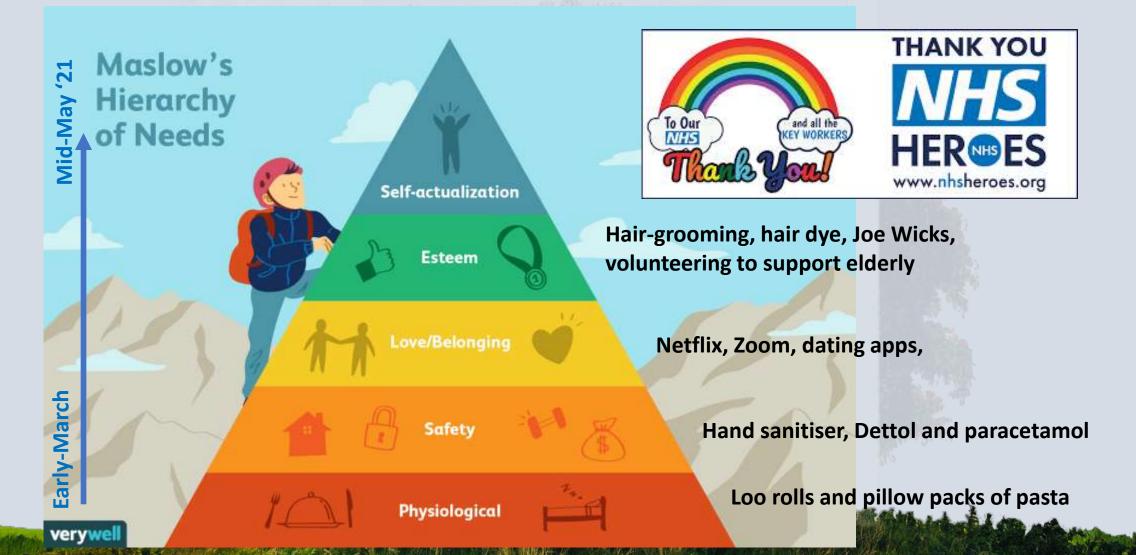
Gallows humour united us along with zoom and Netflix doubling subscriptions





Concealing grey roots becomes key and don't forget to hand-clap the NHS on Thursdays





Since April 1st, 19% of UK pop. have started a new hobby (yougov. poll)

